

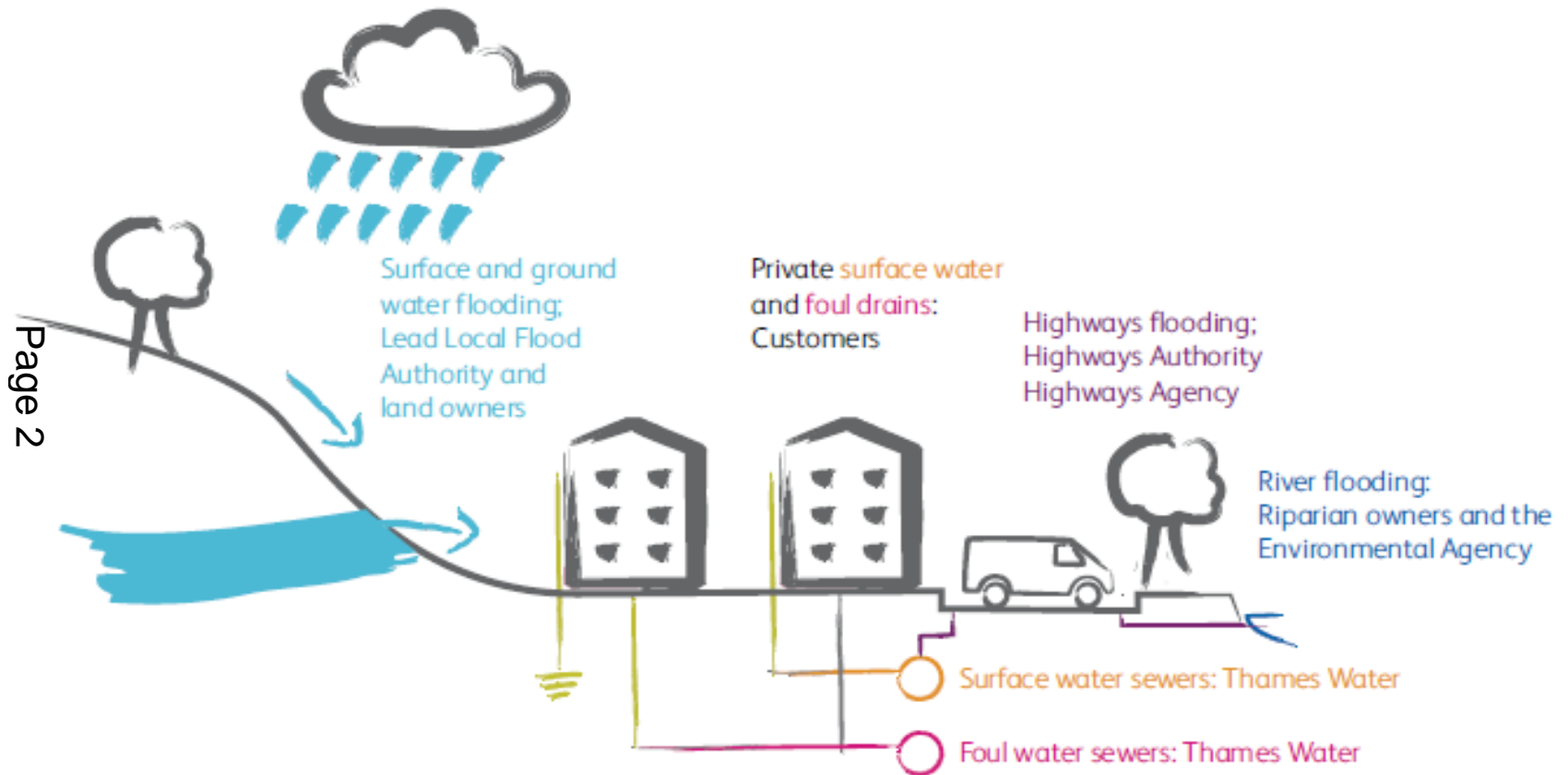


Raynes Park

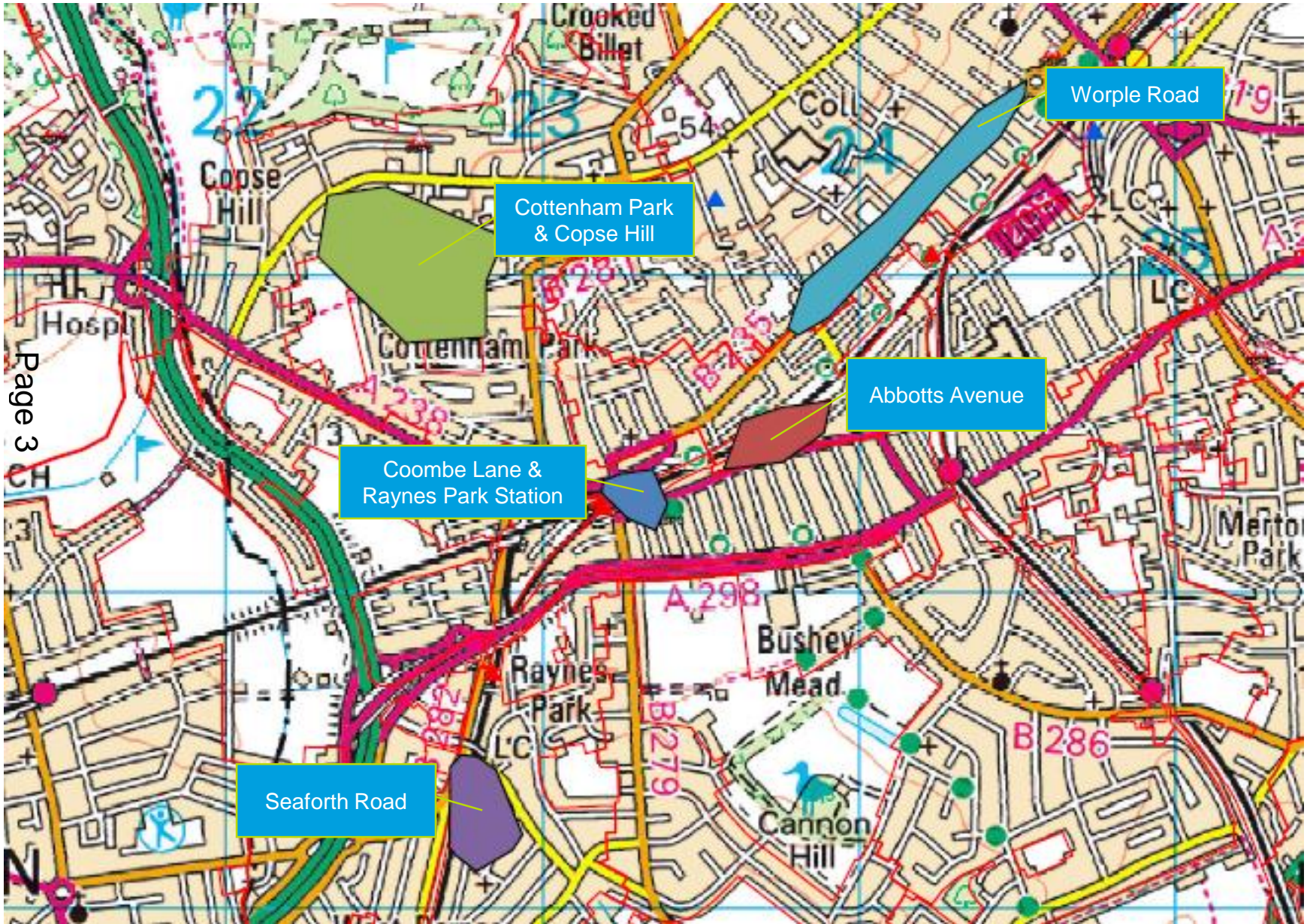
Local Flooding Update

Responsibilities for Drainage

Page 2



Areas of investigation



Catchment Activity

Actions completed since previous Community Forum

1. Maintaining operation of our assets and proactive sewer cleaning.

Next Steps

1. Continue wider catchment investigations – to check all network assets further upstream and downstream are operating as they should.
2. Partnership working with Merton Borough Council – identify where surface water is infiltrating the foul sewer and how it can be prevented.

Longer term

1. Progressing a strategic approach to investigate long term solutions (DWMP) for 2025 onwards.



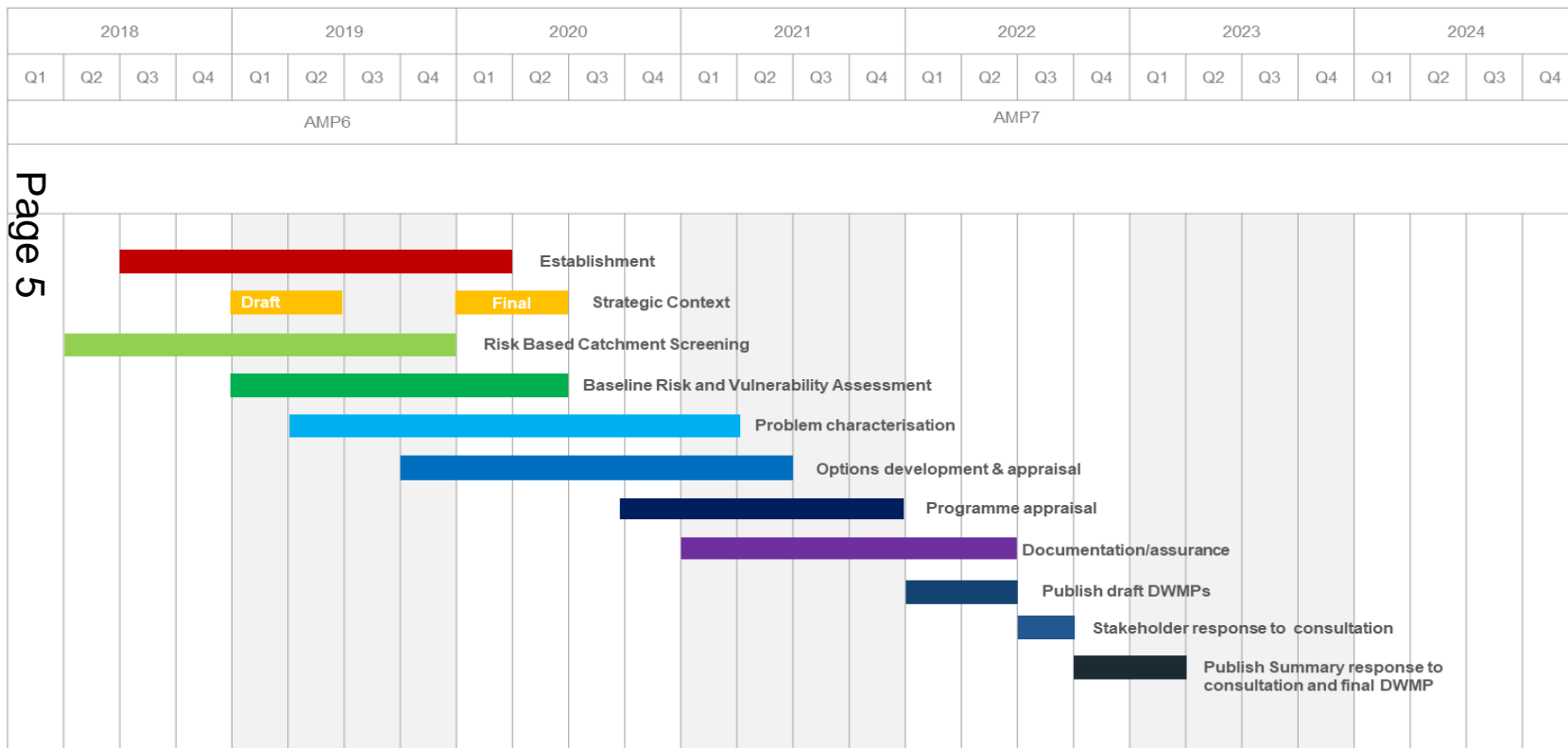
DWMP Next steps

We are carrying out similar sessions with all LLFAs in our region up to December 2020.

The **areas of interest/vulnerability** we agree in these sessions will be prioritised in the next stage of our DWMP planning process – Optioneering.

In this next stage, following the collation of the outputs of these workshops on the BRAVA data, **we will be looking for partnership-led, collaborative projects** which work to improve the risk level in the agreed key areas across our region.

More information will be available from January 2021.



How to contact us

1. Please call our 24 hour customer service team straight away on 0800 316 9800
2. Twitter: <https://twitter.com/thameswater>
3. Facebook: <https://www.facebook.com/thameswater>

Next Steps

1. Please complete a Sewer Flooding Questionnaire (SFQ)



SFQ

Email

1. For all other queries please contact us:
customer.feedback@thameswater.co.uk

